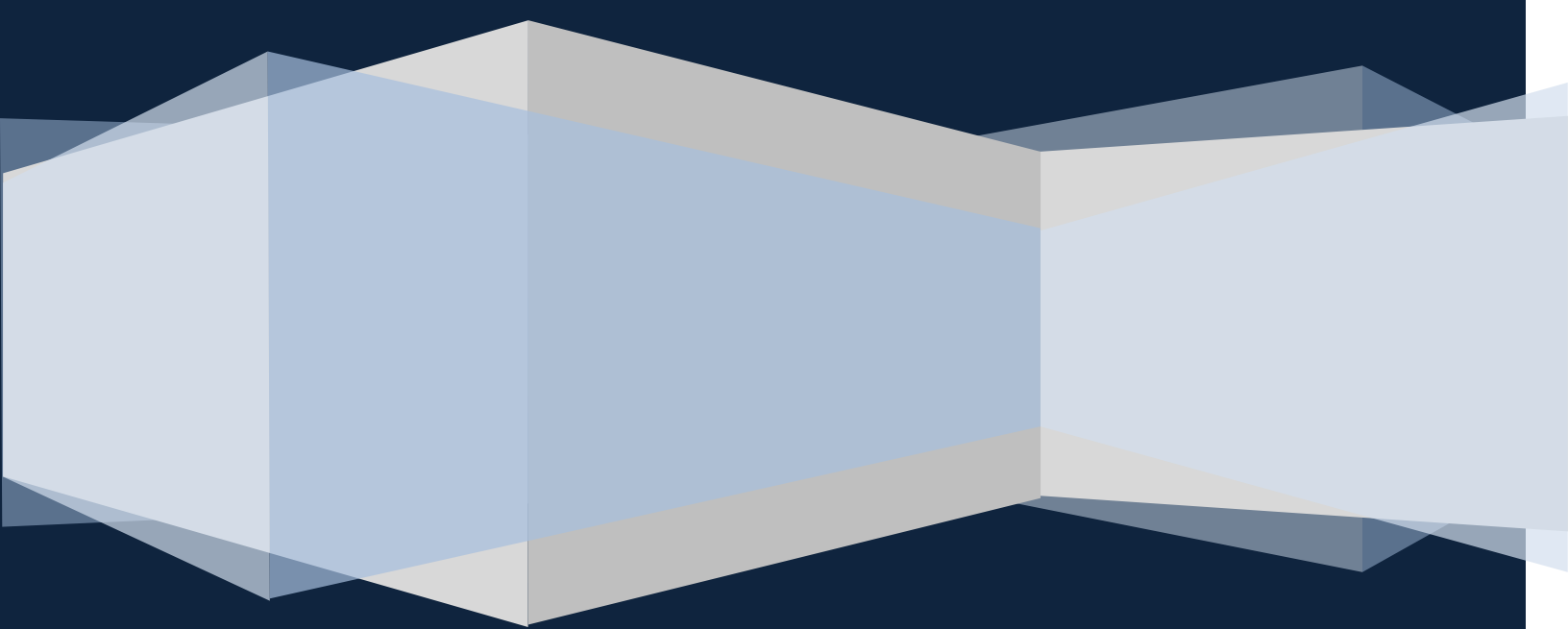


Eazicom Trading (Pty) LTD Trading as



# Company Profile



## General Company Info

- Eazicom Trading T/A TopNotch I.T. and Security
- UL 12 Darras Centre  
Cnr. Juno and Kitchener Street  
Kensington  
2094
- CELL: 073 436 7692  
Email: sales@eazicom.co.za
- www.eazicom.co.za
- Active

## Company Details

TopNotch I.T. is an Information Technology Company based in Kensington Johannesburg, We pride ourselves on providing the best possible service to our customers.

TopNotch I.T. is comprised of highly dedicated I.T. professionals who make use of the latest and best technologies to ensure that all our clients' needs are met. We are extremely committed to delivering quality advice, sales and support to assist our clients to achieve the maximum from their I.T. investment

Our key skill areas are:

- Total Site I.T. Management
- Internet Services/site hosting
- Network Installation
- On-Site Support
- Remote Support
- Computer/laptop Repairs

### Our Vision

To be known as a leader in the supply and support of I.T. equipment, the selling of solutions and the development of further business for our client. Our ultimate vision is to be our clients' complete I.T. solutions provider.

### Our Mission

To provide end to end solutions at the most cost effective way available in the industry at present. To help define client business processes and prioritize I.T. related infrastructure within the business divisions.

## Our Values

We believe in integrity, honesty, quality and commitment to our clients. After all the biggest asset of any business lies in its clients and people.

We also believe that any successful transaction consists of a few crucial elements, "Service, Quality of products and price".

Apart from day to day computer repairs and servicing we also offer Ad-hoc reactive support as well as proactive maintenance for sites that require regular weekly/monthly visits to check the health and state of the system, including verification of backup alert logs and other errors to avoid potential crisis.

## Goals

Regional expansion in the I.T field and to develop a strong base of key clients, increasing the assets and investments of the company to support the development of services offered to our clients.

Our ultimate goal is to build a good reputation in the I.T. field and to become a key player in the I.T. industry.

## Services Offered are:

- I.T. Support
  - We provide technical consultants from our team for departments needing less than a full time technical consultant of their own
  - Our team can work closely with your existing I.T. team to assist with new technologies or projects, providing knowledge transfer as well as hands on assistance.
- Server and Desktop Installation
  - Our installation services cover hardware and software. We can roll out a hardware implementation or software to single or multiple sites, this can include Operating systems, Computer hardware, Anti – virus or any other application you would like to implement.
  - We provide a range of services around hosting, Websites and emails. We also cater for anti - virus and cloud backups.
- Networking and SLA (Service Level Agreements)
  - Network troubleshooting and implementation
  - Supply of network equipment and infrastructure
  - Cabling and wireless infrastructure
  - Onsite support and training
  - Server solutions (Hardware and Software Implementations)
  - Backup solutions (Disaster Recovery, Backup equipment...)

- Data Recoveries
  - We provide data recovery by moving your data from your damaged Hard Drive to another device of your choice. We have the right equipment and a team of experts to recover your data from deleted partitions as well as damaged Hard Drives. The charges only apply if data is recovered.
- Hardware Repairs
  - PC/Laptop Repairs
  - PC/Laptop Upgrades
  - Server Repairs
  - Server Upgrades
  - Printer Servicing
  - Printer Repairs
  - CCTV Installation

## Conclusion

TopNotch I.T.'s focus is to provide a long term I.T. partnerships with our clients. Most of our client relationships have been for at least five years, many much longer. These long term relationships allow us to understand our clients' unique needs and requirements and provide a high level of service. We believe we can provide cost effective service & support allowing you to get the best from your I.T. investment.

We can provide:

- access to an experienced and well-resourced specialist I.T. support and service team;
- prompt telephone and remote services;
- proven and established track record

If you are interested in knowing more as to how TopNotch I.T. can help you better manage and utilize your IT systems we would be delighted to discuss this with you.